

WEBCENTER GUIDE

LÆR ALT OM DIT DASHBOARD

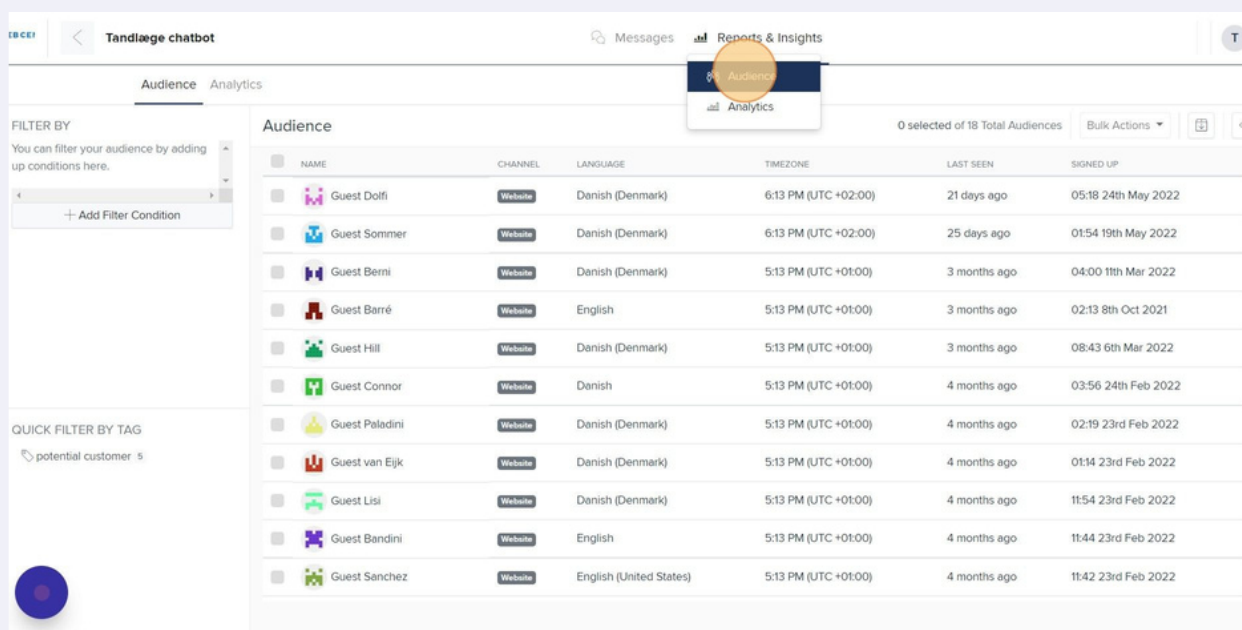


Chatbot guide - Reports & Insights

Få et overblik over din chatbot, dens performance og analytiske data samt hvilke interaktioner den har haft.

1 Login på dit chatbot dashboard: <https://chatbot.webcenter.dk/>

2 Vælg "Audience" under Reports & Insights



The screenshot shows the 'Tandlæge chatbot' dashboard. The 'Reports & Insights' tab is selected, and the 'Audience' sub-tab is active. A sidebar on the left offers filtering options. The main area displays a table of 18 total audiences, with 0 currently selected. The table lists guest names, their channels, languages, timezones, last seen status, and sign-up dates.

NAME	CHANNEL	LANGUAGE	TIMEZONE	LAST SEEN	SIGNED UP
Guest Dolfi	Website	Danish (Denmark)	6:13 PM (UTC +02:00)	21 days ago	05:18 24th May 2022
Guest Sommer	Website	Danish (Denmark)	6:13 PM (UTC +02:00)	25 days ago	01:54 19th May 2022
Guest Berni	Website	Danish (Denmark)	5:13 PM (UTC +01:00)	3 months ago	04:00 11th Mar 2022
Guest Barré	Website	English	5:13 PM (UTC +01:00)	3 months ago	02:13 8th Oct 2021
Guest Hill	Website	Danish (Denmark)	5:13 PM (UTC +01:00)	3 months ago	08:43 6th Mar 2022
Guest Connor	Website	Danish	5:13 PM (UTC +01:00)	4 months ago	03:56 24th Feb 2022
Guest Paladini	Website	Danish (Denmark)	5:13 PM (UTC +01:00)	4 months ago	02:19 23rd Feb 2022
Guest van Eijk	Website	Danish (Denmark)	5:13 PM (UTC +01:00)	4 months ago	01:14 23rd Feb 2022
Guest Lisi	Website	Danish (Denmark)	5:13 PM (UTC +01:00)	4 months ago	11:54 23rd Feb 2022
Guest Bandini	Website	English	5:13 PM (UTC +01:00)	4 months ago	11:44 23rd Feb 2022
Guest Sanchez	Website	English (United States)	5:13 PM (UTC +01:00)	4 months ago	11:42 23rd Feb 2022

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Her har du et komplet overblik over din chatbots interaktioner med besøgende

Tandlæge chatbot Messages Reports & Insights

Audience Analytics

0 selected of 18 Total Audiences Bulk Actions

FILTER BY
You can filter your audience by adding up conditions here.
+ Add Filter Condition

QUICK FILTER BY TAG
potential customer 5

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Vælg en chat og få et mere detaljeret overblik. Tryk på "Go to conversation" for at gå til selve chatten.

Guest Dolfi Website

Information

- ID: 9519ef13-72d0-4379-b09e-551251c49f66
- Subscribed
- Email: Unknown
- Gender: Unknown
- Birthday: Unknown
- Language: Danish (Denmark)
- Timezone: 6:13 PM (UTC +02:00)

User Custom Attributes

- You have not defined any customer attributes yet.
- Manage User Attributes

Tags

- This audience has not been classified with any tags yet.

Campaigns

- With the Website audience, we have not supported the campaign yet. Campaign is only available for Messenger audience.

One-Time Notification Topics

- This feature is only available for Facebook audiences.

Go To Conversation Delete

5 Tryk på "Analytics" under Reports & Insights

The screenshot shows the Tandlæge chatbot interface. At the top, there's a navigation bar with "Messages" and "Reports & Insights". Under "Reports & Insights", the "Audience" tab is selected. The interface is divided into two main sections: "Audience" and "Analytics". The "Audience" section displays a table of 18 total audiences, with 0 selected. The table has columns for NAME, CHANNEL, LANGUAGE, TIMEZONE, LAST SEEN, and SIGNED UP. The "Analytics" section is currently empty.

NAME	CHANNEL	LANGUAGE	TIMEZONE	LAST SEEN	SIGNED UP
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6 Få et komplet analytisk overblik over din chatbots sessioner og audience.

The screenshot shows the Tandlæge chatbot interface. At the top, there's a navigation bar with "Messages" and "Reports & Insights". Under "Reports & Insights", the "Analytics" tab is selected. The interface is divided into two main sections: "Audience" and "Analytics". The "Audience" section is currently empty. The "Analytics" section displays a line graph titled "SESSIONS" showing the number of sessions over time. The x-axis represents time from 0 AM to 10 PM. The y-axis represents the number of sessions, ranging from 0 to 1. The graph shows a steady increase in sessions over time, with a peak around 10 PM. The legend indicates that the blue line represents "New Sessions" and the grey line represents "Existing Sessions".

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Få et overblik over din chatbots audience og nye brugere.

